**Тематичний контроль**

**з навчальної дисципліни Іноземна мова (англійська)**

**(1-й курс, 1-й семестр: Туризм як вид відпочинку)**

**здобувача вищої освіти 1-го (бакалаврського) рівня групи \_\_\_\_\_\_\_\_\_**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Перевірив: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **Ознайомлений(а): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**1. Suggest a synonymous word or phrase**.

1) local citizens / locals: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

2) vacationer: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

3) to turn aside from all-trodden paths: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

4) to find unknown sites: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

5) another style of living: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

6) distant places: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

7) usual: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

8) advantages: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

9) discomfort: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

10) foreigners: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

**2. Match the words in italics with their definitions**.

|  |
| --- |
| *voyage, journey, travel, trip, break, tour* |

1. To move/go from one place to another\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;
2. to get away from everything for a short period of time \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;
3. a long journey, normally by ship\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;
4. going from one place to another normally by a vehicle\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;
5. visiting a place, usually for a specific purpose\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;
6. an extended journey, taken for pleasure, visiting places of interest \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

**3. Circle the correct item**.

17) There *is / are* a desk and five chairs in the room.

18) *They / There* are five theatres in our city.

17) Our *neighbours's / neighbours'* garden is beautiful.

18) Last year *the / a / -* Smiths went on holiday.

19) Do you know my cousin is *the / a / -* actor?

20) Was *the / a / -* man who robbed the bank arrested?

21) What is *the / a / -* biggest island in Greece?

22) I think *the / a / -* tigers are faster than giraffes

23) Mum is making *the / a / -* dinner at the moment.

24) What *the / a / -* dress!

25) There *was / were* a book and five notebooks on the desk.

26) He is not *the / a / -* David I knew long time ago.

27) *The / A / -* Canary islands are situated in the Atlantic Ocean.

**4. Complete the sentences with correct prepositions where necessary.**

We have been (28)\_\_\_\_\_\_\_\_ a long journey.

Have (29)\_\_\_\_\_\_\_ a good trip!

I am not prepared to go (30)\_\_\_\_\_\_\_\_\_\_ such a long voyage at my age.

A voyage is a long journey, usually taken (31)\_\_\_\_\_\_\_\_ ship.

Our trip (32)\_\_\_\_\_\_\_\_\_ Lviv was unforgettable!

Tourism is [travel](http://en.wikipedia.org/wiki/Travel) (33)\_\_\_\_\_\_\_\_\_ [recreational](http://en.wikipedia.org/wiki/Recreation), [leisure](http://en.wikipedia.org/wiki/Leisure) or [business](http://en.wikipedia.org/wiki/Business) purposes.

Tourism brings (34)\_\_\_\_\_ large amounts (35)\_\_\_\_\_ income (36)\_\_\_\_\_\_ payment for [goods and services](http://en.wikipedia.org/wiki/Goods_and_services).

Domestic tourists travel only (37)\_\_\_\_\_\_\_\_\_\_ this country.

Travellers like to go (38)\_\_\_\_\_\_\_\_\_\_\_\_ the beaten track to discover new places.

Travellers go (39) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ the experience.

People travel in order to get (40) \_\_\_\_\_\_\_\_\_\_\_\_\_ from it all.

**Тематичний контроль**

**з навчальної дисципліни Іноземна мова (англійська)**

 **(2-й курс, 3-й семестр: Бронювання місць у готелі)**

**здобувача вищої освіти 1-го (бакалаврського) рівня групи \_\_\_\_\_\_\_\_\_**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Перевірив: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **Ознайомлений(а): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Translate the sentences into English.**

1) Джерелами бронювання місць у готелі є *корпоративні клієнти, туристичні групи, відпочиваючі, а також гості, які наразі проживають у готелі*.

2) *Система надмірного бронювання* має на меті збалансування кількості *гостей, які не з'явилися*, та *гостей, які залишили готель завчасно*.

3) Ви в*иписуєтеся* з готелю після 11. 00, тому вам *нараховано додаткову плату*. Також вам *нараховано 10 фунтів* *за пошкодження майна*. *Загальна сума складає* 150 фунтів стерлінгів.

4) Я хочу *забронювати двомісний номер* з *видом на море* на вихідні. Але у мене є декілька запитань. Я можу заплатити *після прибуття* або повинна *заплатити наперед*? Чи *приймаєте* ви картки Visa? Чи включає ціна за номер кабельне телебачення?

5) Ми забронювали *номер люкс* *на березі океану* *на ім'я* Сміт. Ви *підтвердили* бронювання електронним листом. Зараз ви кажете, що готель *надмірно заброньований* і у вас *немає вільних номерів*. *Двомісний номер* з видом на *звалище*, який ви називаєте *першокласним*, нас не влаштовує.

6) Цей номер *жахливий*. Почнемо з того, що він неймовірно *тісний*, *неохайний* і з*адушливий*. До того ж *плями* на килимі і *сліди від клопів* на стінах. Ціна за цю «*діру*» є *завищеною*.

**Тематичний контроль**

**з навчальної дисципліни Іноземна мова (англійська)**

**(2-й курс, 4-й семестр: Класифікація ресторанів. Умовний спосіб)**

**здобувача вищої освіти групи \_\_\_\_\_\_\_\_\_**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Перевірив: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Ознайомлений(а): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

1. **What type of restaurant should you visit if:**
2. you are driving?
3. you like Japanese food?
4. you can’t go without beefsteaks?
5. you like barbecue?
6. you like extreme?
7. you’d like to go to the Medieval Times?
8. you like Italian food?

**2. Circle the correct item.**

*8) Family style restaurants* / *Fast food restaurants* emphasize speed of service.

9) *Fine dining restaurants* / *Casual dining restaurants* have certain rules of dining which visitors are generally expected to follow often including a dress code.

10) A *destination restaurant* / *cafeteria* is one that has a strong enough appeal to draw customers from beyond its community.

11) Many restaurants specialising in *Japanese / Italian* cuisine offer the teppanyaki grill.

12) Coffeehouses are restaurants *with/without* table service that offer coffee and other beverages.

13) An excellent meal! My compliments to the *chef / chief*!

14) She liked the dessert so much that she asked for a second *help / helping*.

15) No more for me. I am *fool / full*.

16) Help *yourself / you* to some more biscuits.

17) I could eat a horse. I’m as hungry as a *wolf / hunter*.

**3. Complete the sentences with appropriate restaurant types from the box.**

|  |
| --- |
| *coffee houses, teppanyaki, pub,**Mongolian barbecue, smorgasbord, cafeteria, coffee shop, café*  |

18) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is [stir fried](https://en.wikipedia.org/wiki/Stir_frying) dish that was developed in [Taiwanese](https://en.wikipedia.org/wiki/Taiwan) restaurants beginning in the early 1950s.Meat and vegetables are cooked on large, round, solid iron [griddles](https://en.wikipedia.org/wiki/Griddle) at temperatures of up to 300 °C. Despite its name, the cuisine is not [Mongolian](https://en.wikipedia.org/wiki/Mongolian_cuisine), and is only very loosely related to [barbecue](https://en.wikipedia.org/wiki/Barbecue).

19) A style of [Japanese cuisine](https://en.wikipedia.org/wiki/Japanese_cuisine) that uses an iron [griddle](https://en.wikipedia.org/wiki/Griddle) to cook food is called \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

20) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ largely serve as centres of social interaction: the establishments provide patrons with a place to congregate, talk, read, write, entertain one another, or pass the time, whether individually or in small groups.

21) In a [restaurant](https://en.wikipedia.org/wiki/Restaurant), the term \_\_\_\_\_\_\_\_\_ refers to a [buffet-style table](https://en.wikipedia.org/wiki/Buffet) laid out with many small dishes from which, for a fixed fee, one may choose as many as one wishes.

22) A \_\_\_\_\_\_\_ is a house licensed to sell [alcoholic beverages](https://en.wikipedia.org/wiki/Alcoholic_beverage) to the general public. It is a [drinking establishment](https://en.wikipedia.org/wiki/Drinking_establishment) in [Britain](https://en.wikipedia.org/wiki/British_culture), [Ireland](https://en.wikipedia.org/wiki/Culture_of_Ireland#Food_and_drink), [New Zealand](https://en.wikipedia.org/wiki/New_Zealand), [Canada](https://en.wikipedia.org/wiki/Canada), and [Australia](https://en.wikipedia.org/wiki/Australian_culture).

23) A \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is a type of [food service](https://en.wikipedia.org/wiki/Foodservice) location in which there is little or no [waiting staff](https://en.wikipedia.org/wiki/Waiting_staff) table service. Instead of table service, there are food-serving counters / stalls. Customers take the food they require as they walk along, placing it on a [tray](https://en.wikipedia.org/wiki/Tray).

24) A \_\_\_\_\_\_\_\_\_\_\_\_ is an establishment where coffee and other hot drinks are served.

25) A \_\_\_\_\_\_ is a restaurant, often with an enclosed or outdoor section extending onto the sidewalk.

**4. Suggest synonyms of the words and phrases below.**

26) a patron: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

27) casual ambiance: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

28) an eatery: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

29) a light course: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

30) a flat fee: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

31) a counter: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

32) cheap: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

33) a beverage: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

34) a platter: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

35) those burdened with financial limitations: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

36) cheap: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

37) to buy: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

38) spectators: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

39) a staged performance: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

40) buffet: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

**5. Put the verbs in brackets into the correct form.**

41) If I wanted to learn Italian, I \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (go) to Italy.

42) I’d buy that jacket, if it \_\_\_\_\_\_\_\_\_ (be) cheaper.

43) If there (be) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ a fire, the alarm will ring.

44) If I (be) \_\_\_\_\_\_\_\_\_\_\_\_\_ late tonight, don’t wait for me.

45) I (help) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ you if I could but I can’t.

46) I wish he (invite) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ me to his concert last week.

47) If I (find) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ a fly in my soup, I would complain to the manager.

1. If I (see) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ a burglar breaking into your house, I would call the police.
2. If my car (run) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ out of petrol, I would walk to the nearest garage.
3. If he (climb/not)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ the ladder, he wouldn’t have broken his leg.
4. If John (oversleep/not) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ , he wouldn’t have been late for work.
5. If he (drive) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ carefully, he would have avoided the accident.
6. If Boris (run) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ faster, he would have won the race.
7. I wish the house (be) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ so old and dirty.
8. I wish I (eat/not) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ so many candies. I feel sick.
9. I wish the house (have) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ central heating.
10. If only I (be) \_\_\_\_\_\_\_\_\_\_\_\_\_\_ younger!
11. If only I (can) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ play the piano!
12. If only he (tell) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ me about it yesterday!
13. If I (know) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ his telephone number, I would have invited him to my birthday party.

**Підсумковий контроль (залік)**

**з навчальної дисципліни «Іноземна мова»**

**(1-й курс, 1-й семестр: Tourism and Travel. Hotel Types. Minor Grammar. Pr. S., Pr Cont., Past S., Past Cont.)**

**здобувача вищої освіти 1-го (бакалаврського) рівня групи\_\_\_\_\_\_\_\_\_\_\_\_\_**

**ПIБ: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Дата контролю: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Перевірив\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Ознайомлений(а)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

1. **Complete the sentences with appropriate pronouns.**

1. My dad cut \_\_\_\_\_\_\_\_\_ shaving yesterday.

1. Please, help \_\_\_\_\_\_\_\_ to more biscuits, John!
2. Julie cooked \_\_\_\_\_\_\_\_ some dinner.
3. They nearly missed \_\_\_\_\_\_\_ flight.
4. Ann left \_\_\_\_\_\_ handbag at home.
5. \_\_\_\_\_\_\_\_ enjoyed their holiday very much.
6. The nearest house is \_\_\_\_\_\_\_\_
7. There isn’t \_\_\_\_\_\_\_ soup left!
8. \_\_\_\_\_\_\_\_\_\_ is knocking at the door.
9. Tom is rich. Laura is rich too. \_\_\_\_\_ of them are rich.

**2. Put the verbs in brackets into one of the tenses: Present Simple, Present Continuous, Past Simple, Past Continuous**.

11. According to the schedule, the train (leave) London at 9 o'clock. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

12. They (stay) with friends at the moment. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

13. He (work) from 8 to 9 last night. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

14. My brother (work) for a large company. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

15.He (buy) a new suit yesterday. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

16. Jim was cooking dinner while Jo (feed) the dog. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

17. I (have) dinner with James tonight. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

18. These cakes (taste) delicious. Can I have one more? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

19. Mary is a good girl. She always (help) her mom. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

20. Sam and Laura (move) into their new house last month. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Answer the questions.**
2. What does ***b.*** ***c. c.*** in emails stand for? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. How should you begin a formal letter if you don’t know the name of the person you are writing to? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
4. How should you end a formal letter if you started with ***Dear Mr Grey***? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

24. How should you begin a formal letter if you know the name of the person you are writing to? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

25. How should you end a formal letter if you started with Dear Sir or Madam? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Explain the following words / phrases.**
2. full-board \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;
3. a hostel \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_:
4. to buy for a fraction of the cost \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;
5. inbound tourism\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;
6. a dime a dozen \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.
7. **Suggest a hotel type for each definition.**

31. Very cheap hotels with limited facilities. Ideal for budget travellers and backpackers. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

32. Hotels for the travellers who want to stay more than a week but don’t want to depend on the service of the hotel. Such hotels are considered as “home away from home”. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

33. This type of hotels is for airline passengers with overnight travel layovers or cancelled flights, passengers of transit flights and airline personnel. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

34. These hotels are sometimes referred to as “vacation-interval” hotels. Guests of such hotels purchase the ownership of accommodation for a specific period. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

35.These hotels are for a short stay for motorists on long journeys. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Fill in the gaps in the text with appropriate words.**

The hotel industry includes all types of (36) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ , from luxurious five-star (37) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ to youth (38) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. Larger full service properties usually have valet (39) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ , swimming (40)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, beauty (41) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ , fitness (42)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ . Limited service hotels are free-standing properties that do not have on-site restaurant. They usually offer continental (43)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, vending (44)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ , Internet (45) \_\_\_\_\_\_\_\_\_\_\_\_\_ .



**МІНІСТЕРСТВО ОСВІТИ І НАУКИ УКРАЇНИ**

**ХАРКІВСЬКИЙ НАЦІОНАЛЬНИЙ УНІВЕРСИТЕТ імені В.Н. КАРАЗІНА**

ФАКУЛЬТЕТ ІНОЗЕМНИХ МОВ

Кафедра ділової іноземної мови та перекладу

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\_\_\_\_\_\_\_\_\_\_\_\_МАТЕРІАЛИ ЕКЗАМЕНАЦІЙНОЇ РОБОТИ\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**з дисциплiни «Іноземна мова»**

**здобувача вищої освіти 2-го курсу 1-го (бакалаврського) рівня групи\_\_\_\_\_\_\_\_\_\_\_\_\_**

**ПIБ: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**напрям Готельно-ресторанна справа**

**спеціальність 241 "Готельно-ресторанна справа"**

 **Факультет Міжнародних економічних відносин і туристичного бізнесу**

1. **Fill in the gaps with suitable words.**

|  |
| --- |
| *table linens, utensil, corporate, paper towel, charger,*  *salt and pepper shakers, butter dish, platter, full service*  |

Virginia designer [Lauren Liess](http://www.laurenliess.com/) posted a photo on Instagram of her farm table set for a lovely family dinner. There were purple clematis from her garden, vintage brass candlesticks, a (1) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ of antipasto and a roll of (2) \_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

Chair covers and (3) *\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_* add elegance to entertaining.

A kitchen (4) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is a hand-held, typically small tool that is designed for food-related functions.

(5) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ plates or service plates or underplates are larger plates used during [full course dinners](https://en.wikipedia.org/wiki/Full_course_dinner) or to dress up special events like [parties](https://en.wikipedia.org/wiki/Parties) and [weddings](https://en.wikipedia.org/wiki/Wedding).

(6) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ are usually provided as a matched set.

(7)A \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is a dish in which [butter](https://en.wikipedia.org/wiki/Butter) is served.

(8) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ caterers are skilled at working with large crowds and the needs of corporate clients.

A (9) catering company also takes care \_\_\_\_\_ room decorations, lighting and table settings.

**2. Suggest the type of restaurant you should visit if:**

10) you are driving: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

11) you like Japanese food: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

12) you prefer an out-of-the-ordinary décor: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

13) you'd like to go back to the Medieval Times: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

14) you like eating at home: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

15) you like baked fare: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

16) you like Italian food in an informal atmosphere: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

17) you like Italian food and fine-dining: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

18) your budget is limited: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

19) you get hungry while shopping: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

20) you can't go without beefsteaks: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

21) you are fond of British culture: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

22) you are a coffee lover: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

23) you like eating out at a moderate price: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

24) you want pizza for supper but busy working: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

25) you like coffee and enjoy socializing: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

26) you want something exotic: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

27) you think beer best goes with grilled food: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

**3. Circle the correct item.**

28) *Family style restaurants* / *Fast food restaurants* emphasize speed of service.

29) *Fine dining restaurants* / *Casual dining restaurants* have certain rules of dining which visitors are generally expected to follow often including a dress code.

30) A *destination restaurant* / *cafeteria* is one that has a strong enough appeal to draw customers from beyond its community.

31) Many restaurants specialising in *Japanese / Italian* cuisine offer the teppanyaki grill.

32) Coffeehouses are restaurants *with/without* table service that offer coffee and other beverages.

33) An excellent meal! My compliments to the *chef / chief*!

34) She liked the dessert so much that she asked for a second *help / helping*.

35) No more for me. I am *fool / full*.

36) Help *yourself / you* to some more biscuits.

**4. Circle the correct item.**

37) I don’t mind \_\_\_\_\_\_\_\_\_ you with the dishes.

a) help b) to help c) helping

38) I want him \_\_\_\_\_\_\_ back at 10 o’clock.

a) be b) to be c) being

39) I hoped my mother wouldn’t object \_\_\_\_\_\_ a dog in the house.

a) have b) to have c) to having

40) My sister promised \_\_\_\_\_ after the puppy.

a) look b) to look c) looking

41) The man gave us a special brush for \_\_\_\_\_\_\_ the puppy.

a) brush b) to brush c) brushing

42) I’m busy \_\_\_\_\_\_\_\_ driving lessons.

a) take b) to take c) taking

43) It’s worth \_\_\_\_\_\_\_\_\_ there.

a) go b) to go c) going

44) I hope \_\_\_\_\_\_ from you soon.

a) hear b) to hear c) hearing

45) I’ll make you \_\_\_\_\_\_\_ it.

a) regret b) to regret c) regretting

46) It’s no use \_\_\_\_\_\_\_ her. She won’t listen.

a) tell b) to tell c) telling

**5. Put the verbs in brackets into the correct form.**

47) If I (find) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ a fly in my soup, I would complain to the manager.

1. If I (see) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ a burglar breaking into your house, I would call the police.
2. If my car (run) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ out of petrol, I would walk to the nearest garage.
3. If he (climb/not)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ the ladder, he wouldn’t have broken his leg.
4. If John (oversleep/not) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ , he wouldn’t have been late for work.
5. If he (drive) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ carefully, he would have avoided the accident.
6. If Boris (run) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ faster, he would have won the race.
7. I wish the house (be) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ so old and dirty.
8. I wish I (eat/not) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ so many candies. I feel sick.
9. I wish the house (have) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ central heating.
10. If only I (be) \_\_\_\_\_\_\_\_\_\_\_\_\_\_ younger!
11. If only I (can) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ play the piano!
12. If only he (tell) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ me about it yesterday!
13. If I (know) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ his telephone number, I would have invited him to my birthday party.

**Тематичний контроль № 1**

**з навчальної дисципліни «Іноземна мова за фахом»**

**(3-й курс, 5-й семестр: Робота закладів громадського харчування.)**

**здобувача вищої освіти групи \_\_\_\_\_\_\_\_\_**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Перевірив: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **Ознайомлений(а): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Translate the sentences into English.**

1) *Подрібніть блендером* вишні і мигдаль. *Натріть на тертці* моркву і яблуко. Візьміть *велику миску*, складіть в неї всі сухі *інгредієнти* і *перемішайте*. *Збийте* яйця. *Додайте* збиті яйця і пиво в *суміш*. *Змастіть жиром* дно *великого казана* і викладіть в нього суміш. Накрийте суміш *вощеним папером*. Поставте казан в каструлю з водою *на плиту* і *готуйте* пудинг *на пару* протягом 4 годин. Укутайте казан так, щоб він залишався теплим якомога довше. Зберігайте пудинг у прохолодному місці протягом одного року і з'їжте його на наступний рік (не обов'язково). *Подавайте* з *вершками* або *соусом* з бренді.

2) *Несправне устаткування*, *плутанина* і *недогляд* при виконанні замовлення, *погана якість обслуговування*, *завищена ціна* – причини для *скарг* відвідувачів готелів і ресторанів.

3) Працівники сфери послуг повинні знати, як *реагувати* на скарги клієнтів. Необхідно вислухати клієнта, *проявити готовність* *розв'язати проблему*, *розрядити* ситуацію, *погасити* конфлікт, *вжити заходи* по усуненню причин *невдоволення* гостя.

4) Відвідування цього ресторану було кошмаром. Офіціант був *грубим* і *гордовитим*, він *сперечався* з нами, *розмовляв звисока*, *грубо відповідав*, *звинуватив* нас у всьому, *відмовився замінити* суп і повідомити менеджера, не запропонував у якості *компенсації* ніякого *блюда за рахунок ресторану*. Більше того, він *обрахував* нас і навіть *не приніс вибачень*.



**МІНІСТЕРСТВО ОСВІТИ І НАУКИ УКРАЇНИ**

**ХАРКІВСЬКИЙ НАЦІОНАЛЬНИЙ УНІВЕРСИТЕТ імені В.Н. КАРАЗІНА**

ФАКУЛЬТЕТ ІНОЗЕМНИХ МОВ

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\_\_\_\_\_\_\_\_\_\_\_\_МАТЕРІАЛИ ЕКЗАМЕНАЦІЙНОЇ РОБОТИ\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**з дисциплiни «Іноземна мова за фахом»**

**здобувача вищої освіти 3-го курсу 1-го (бакалаврського) рівня, групи УГР – \_\_\_\_\_\_\_\_**

**ПIБ:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**напрям Готельно-ресторанна справа**

**Факультет Міжнародних економічних відносин і туристичного бізнесу**

**1. Put down the type of disaster described in the provided space.**

1. The earth is cracked and vegetation has withered. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. The tremor struck at 3.35 p. m. local time. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. People had boarded up shops and houses during the day before, and stayed indoors. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
4. Witnesses said they saw a fire-ball fall out of the sky. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
5. People were stranded in the upper floors and sometimes on the roofs of their homes, unable to move about. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
6. It lifted a car about ten feet off the ground, and then we saw it disappear down the street. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
7. It was about two metres deep and we watched as most of our furniture just floated away. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
8. The grass turned yellow and most of the crops died. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
9. The walls began to move visibly, and large cracks opened up in the ground. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
10. We could see the lava slowly advancing towards the town just ten miles away. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**2. Match each word from the left with a word from the right.**

11) thunder stones

12) torrential drift

13) down storm

14) heat warning

15) hail rain

16) snow wave

17) gale pour

**3. Complete these sentences with the name of the people from the country on the right.**

18) I’ve worked a lot with \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ . Germany

19) I’ve spent a lot of time with \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ . France

20) We do a lot of business with \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ . Japan

21) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ are usually hard-working. Israel

22) I have always found \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ very friendly. Brazil

23)People often say that \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ are reserved. Britain

24)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ are very organised. Switzerland

25) I met a lot of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ on my trip to Athens. Greece

**4. Match each country on the left below with the name on the right by which it is also known.**

26) Holland Eire

27) Iran The Federal Republic of Germany

28) West Germany The Netherlands

29) East Germany Ulster

30) Sri Lanka Persia

31) The Republic of Ireland Ceylon

32) Northern Ireland The German Democratic Republic

**5. Write the names of the countries referred to by the following expressions.**

33) The Common Market countries

34) The Commonwealth

35) The NATO countries

36) The Warsaw Pact countries

37) The West Indies

38) The Gulf States

39) The Superpowers

 40) The Third World

1. The States
2. Down Under
3. The Land of the Rising Sun
4. The Emerald Isle

**6. Complete the sentences.**

45) Bangkok is the capital of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

46) Buenos Aires is the capital of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

47) Ankara is the capital of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

48) Seoul is the capital of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

49) Cairo is the capital of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

50) Riyadh is the capital of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

51) Athens is the capital of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

52) Vienna is the capital of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

53) Stockholm is the capital of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

54) Lisbon is the capital of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

55) Paris is the capital of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

56) Caracas is the capital of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

57) Jerusalem is the capital of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

58) Havana is the capital of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

59) Madrid is the capital of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

60) Minsk is the capital of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

**7. Underline the correct words in bold.**

- So Pierre, how was your (61) **flight / flying**? It takes about 2 hours to travel (62) **by / on** plane from Paris to Madrid?

- Normally, (63) **the journey / cruise** is about that. This morning the flight was ok. The plane was(64)**planned / scheduled** to leave at 7.30am, but it didn't (65**) take on** / **take off** until 7.50 am. So the flight was (66) **delayed** / **caught** by 20 minutes, which isn't really bad.

- Last week I had to fly to Rome for the day. Unfortunately, the return flight back was (67) **cancelled** / **called off**. The pilots and (68**) team / crew** had decided to suddenly go on strike. I had to (69) **book** **/ order** a new flight for the next day with a different airline. So, I had to stay **(70) overnight** / **nightly** in Rome, in a hotel close to the airport.

**Тематичний контроль № 1 (Variant 1)**

**з навчальної дисципліни "Іноземна мова за професійним спрямуванням"**

**(1-й курс, 1-й семестр: Tourism. Hotel Types. Hotel Facilities)**

**здобувача вищої освіти 2-го (магістерського) рівня групи \_\_\_\_\_\_\_\_\_**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Перевірив: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **Ознайомлений(а): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**1. Suggest a hotel type for each definition**.

1) Very cheap hotels with limited facilities. Ideal for budget travellers and backpackers. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

2) Hotels for the travellers who want to stay more than a week but don’t want to depend on the service of the hotel. Such hotels are considered as “home away from home”. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

3) This type of hotels is for airline passengers with overnight travel layovers or cancelled flights, passengers of transit flights and airline personnel. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

4) These hotels are sometimes referred to as “vacation-interval” hotels. Guests of such hotels purchase the ownership of accommodation for a specific period. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

5) These hotels are for a short stay for motorists on long journeys. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**2. Match the words in italics with their definitions**.

|  |
| --- |
| *voyage, journey, travel, trip, break, tour* |

## To move/go from one place to another\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

## to get away from everything for a short period of time, often just for a weekend \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

## a long journey, normally by ship\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

## going from one place to another normally by a vehicle\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

## visiting a place, usually for a specific purpose\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

## an extended journey, usually taken for pleasure, visiting places of interest\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

**3. Fill in the blanks with appropriate words**.

12) When you start an email with 'Dear Sir/Madam', you finish it with  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

13) The '.' after the @ in an email address is called    \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

14) When you finish an email with 'yours sincerely', you start the email with    \_\_\_\_\_\_\_\_ .

15) The '@' symbol, is called    \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

16) When you finish an email with 'yours faithfully', you start it with    \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

### 4. Give synonyms of the following words (1 point for each correct answer).

1. a whirl pool \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

18) a weight room \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

19) reception \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

20) amenities \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

21) maids \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

### 5. Suggest words which are described by the following definitions.

### 22) A public room in a hotel which is used by many people as a place to relax\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

### 23) a place where meals are prepared and served to the customers\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

### 24) a place that provides a facility for swimming \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

### 25) the covers on the bed and bed linen \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

### 26) the clothes which need to be or are being or have been washed \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

### 6. Fill in the gaps with appropriate words.

## Limited service hotels are free-standing properties that do not have on-site 27)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. They usually offer continental 28)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_,

## vending 29)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ , Internet 30)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## and sometimes daily housekeeping 31)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

**7. Fill in the blanks with appropriate phrases.**

32) A phrase that is used when you want to know how often buses go to a place, is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

33) A phrase that tells somebody "how often" buses go to a place, is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

34) A phrase that is used to introduce a general point of view, is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

35) A phrase that is used to introduce a personal point of view, is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

36) A question when you ask if there is a place close to buy things like water, sweets etc, is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

## 8. Fill in the gaps with appropriate words.

## The hotel industry includes all types of (37) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ , from luxurious five-star (38) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ to youth (39) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. Larger full service properties usually have valet (40) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ , swimming (41)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, beauty (42) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ , fitness (43)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ . Limited service hotels are free-standing properties that do not have on-site restaurant. They usually offer continental (44)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, vending (45)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ , Internet (46) \_\_\_\_\_\_\_\_\_\_\_\_\_ .

A (47)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is ideal for people travelling by car.

This guest-house is (48)\_\_\_\_\_\_\_\_ by a very friendly family.

It took us a long time to find a space for our tent at the (49)\_\_\_\_\_\_\_\_\_\_\_\_ .

They enjoy a homely atmosphere while on holiday, so they stay at (50)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

I've booked my holiday. I'm staying in a family-run (51)\_\_\_\_\_\_\_\_\_\_\_\_\_ .

I don't like self-(52)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_holidays. I don't want to cook all my own meals when I'm trying to relax.

If we pay for full-(53)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ we'll have to return to the hotel to eat at lunch and dinner time. Let's pay for (54)\_\_\_\_\_\_\_\_\_ -board instead and just have breakfast and evening dinner at the hotel.

The (55)\_\_\_\_\_\_\_\_\_\_\_\_was so noisy I took down the tent and found somewhere else.

I shared a room with some Italian students in the youth (56)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ I stayed in last year.

The children need activities so we're going to a holiday (57)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ again this year.

The room costs £ 25 for bed and (58)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ so you will have to add the cost of your lunch and dinner as well.

Some airport hotels charge the guest (59)\_\_\_\_\_\_\_\_\_ the hour.

Budget hotels appeal primarily to (60) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_-minded travellers.

**9. Translate the words and word combinations into English.**

61) надмірний

62) місце проведення

63) зупинка в дорозі

64) найвищого гатунку

65) багато, хоч греблю гати

66) за безцінь

67) цільовий ринок

68) тісний

69) з м'якою оббивкою

70) послуга з парковки автомобіля

**Підсумковий семестровий контроль (залік)**

**з навчальної дисципліни "Іноземна мова за професійним спрямуванням"**

 **(1-й курс, 1-й семестр: Hotels)**

**здобувача вищої освіти 2-го (магістерського) рівня групи УТ-51**

**ПIБ: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Дата контролю: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Перевірив: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **Ознайомлений(а): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**1. Fill in the gaps of the welcome-letter with suitable words.**

**(1) \_\_\_\_\_\_\_\_\_\_\_ Ms Smith**

**We are (2) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ that you have selected our hotel.**

**On (3) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ of the entire team at the Hotel Ambassador, I extend you a very warm welcome and trust your (4) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ with us will be both enjoyable and comfortable.**

**The hotel offers a selection of business services and facilities which are detailed in the booklet, placed on the desk in your (5) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.**

**Should you require any (6) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ or have any specific requirements, please do not (7) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ to contact me on extension (9999).**

**With best (8) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_,**

**Yours (9) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_,**

**Hotel (10) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**2. Fill in the blanks with appropriate words.**

11) If you want a room and all your meals cooked for you book \_\_\_\_\_\_\_\_\_ .

12) If you want a room but will be using local restaurants for lunch and dinner book \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

13) If you want a room plus breakfast and dinner in the hotel book \_\_\_\_\_\_\_\_\_\_ .

14) If you only want accommodation and no meals book \_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

13) If we pay for \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ we'll have to return to the hotel to eat at lunch and dinner time. Let's pay for (14) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ instead and just have breakfast and evening dinner at the hotel.

15) I shared a room with some Italian students in the youth \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ I stayed in last year.
16) The room costs £ 25 for bed and \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ so you will have to add the cost of your lunch and dinner as well.

17) The primary purpose of hotels is to provide travellers \_\_\_\_\_\_\_\_\_\_\_\_ shelter, food, refreshment.

Some goods and services are unavailable to people (18) \_\_\_\_ a journey away (19) \_\_\_\_\_\_\_ home.

20) Hotels are classified according \_\_\_\_\_\_\_\_\_\_various criteria.

21) Some airport hotels charge the guest \_\_\_\_\_\_\_\_\_ the hour.

22) Extended Stay Hotels are popular \_\_\_\_\_\_ business travellers on extended

(23)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, families in the midst of a relocation, and anyone else in need of temporary housing.

24) Conference and Convention Centres focus \_\_\_\_\_\_ meetings and conferences.

25) Budget hotels appeal primarily \_\_\_\_\_\_\_\_\_ budget-minded travellers.

**3. Fill in the blanks with appropriate words \ word combinations from the box**

|  |
| --- |
| on your left, go over, go along, to go right, cross over, in front of, reach, take, turn, go straight ahead, go past, opposite |

The easiest way to get to the Silk Restaurant is (26)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_from here and then (27)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_the second street (28)**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**. Then (29)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_the street until you (30)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ a junction. (31)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ left at the junction, and you'll be on a big road then. Then (32)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

You'll then come to a bridge, (33)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_the bridge. It is better to (34)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_the road after the bridge, there's a pedestrian crossing there. Then follow the road until you reach a big church, which is called York Minster. Take the road on your right which is (35)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_York Minster and then (36)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ the Minster.
Then take the first street on your left, then go up the road until the first street on your right and the Silk Cottage restaurant is there. (37)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is a big building called the Treasurer's House.

**4. Suggest words described by the definitions below.**

(38) things for tourists to see and do \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

(39) bags and suitcases packed with personal belongings \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

(40) a staff member who helps guests with their luggage \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

(41) staff members that clean the rooms and linen \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

(42) a machine that automatically makes ice that guests can use to keep drinks cold \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

(43) place for guests to swim inside the hotel \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

(44) sheets, blankets, pillow cases \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

(45) a device on wheels that guests can push their luggage on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

(46) the most amount of people allowed \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

(47) the covering that goes over a pillow \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

(48) delivery of food or other services requested by guests \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

(49) a hot room for relaxation, filled with steam \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

(50) staff that parks the guests' vehicles \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

(51) a machine that distributes snacks and beverages when you insert coins \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

(52) a room that guests can use for exercise and fitness \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

**5. Write a single word synonym for each of these words / phrases.**

53) Given the sack: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

54) out of work: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

55) left the company: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

56) given a better position in the company: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

57) handed in an official notice that he was going to leave the company: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

58) annual pay increases: **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  ;

59) monthly pay which goes directly into the bank account: \_\_\_\_\_\_\_\_\_\_\_ ;

60) daily or weekly pay, usually in cash: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

61) fringe benefits: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ;

# 62) the total amount of money you receive in a year: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

63) free of charge \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

64) money a guest owes for repairs to hotel property (when caused by violent or careless acts) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

65) the place where guests go to check in and out and to get information \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

66) a person that is staying at the hotel \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

67) a fee for staying past the check-out time \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

68) cost of renting a room for a certain time period \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

69) a request to save a specific room for a future date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

70) available rooms \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

71) a morning phone call from the front desk, acts as an alarm clock \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

## 72) amount paid ahead of time to secure a reservation \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_;

73) a piece of paper that guests display in the car window while in the hotel parking lot \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

6**. Choose the best answer.**

74) Can someone bring my bags up to my room?
 a)  I'll get someone to do that right away.
 b) I'll get the bags into your room.
 c)   Are you going to take the bags yourself?

75) Do you have valet parking?
   a) Yes, I'll get someone to park your car.
   b) Yes, you can park it in the parking lot around the corner.
   c) No, we don't have free parking.

76) Where can I get a taxi into the city?
  a) Yes, you can get there by taxi.
  b) I'll call you a cab/taxi.
  c) It's not too expensive.

77) Is there a restaurant nearby?
   a) There's a Chinese restaurant right across the street.
   b) There are many good restaurants in our city.
   c) Chinese food.

78) I don't want my sheets changed every day.
   a) There's a card you can put on your door handle to let the cleaning staff know.
   b) Yes, it's part of room service.
   c) The cleaning staff does that every day.

79) *Can you get someone to clean my room?*
   a) Yes, I'll get someone to do that right away.
   b) Yes, it was cleaned this morning.
   c) Yes, all of our rooms are always clean.

80) *Why was my credit card declined?*
   a) You can pay cash.
   b) I don't know. You'll have to contact your bank to get that information.
   c) No, we don't have free parking.

81) *Where is breakfast served?*
   a) Breakfast is included.
   b) We offer a breakfast buffet.
   c) In the hotel restaurant.

82) *We need some clean towels.*
   a) There is a shower in every room.
   b) The cleaning staff will pick up the dirty towels when they clean the room.
   c) I'll ask the cleaning staff to bring you some.

83) *How much are the small bottles of brandy in the mini-bar?*
  a) I'll get more sent up right away.
   b) They are $10 each.
   c) There are 10 small bottles in each mini-bar.

**7. Complete the sentences with appropriate words.**

84) Do I have to pay for this? – No, our resort provides this free-of-\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.
85) Breakfast is \_\_\_\_\_\_\_\_\_\_\_from 7 : 00 am to 11 : 00 am in the hotel restaurant.
86) Each room comes with an electric fireplace and a private \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ overlooking the ocean.

 87) Each suite comes with a \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ where you can store all your valuables.
88) The reception desk is often referred to as \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ desk.

89) This suite \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ up to 5 people.

90) If you like, I can have your dry cleaning picked up and \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ to you later.

91) During peak season you should book our suites well in \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

92) Would you like a room with one double bed or two \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ beds?

93) We \_\_\_\_\_\_\_\_\_\_\_\_ you an additional $ 5 for the long-distance calls that you made.

 94) There is a fitness centre on the ground \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

 95) To get to the room, you can use either the elevator or \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .

**8. Choose the correct item.**

96) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ are people who own or manage hotels.

a) Hoteliers b) Managers c) Chiefs

97) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ staff are people whose job is to keep things in good condition or good working order.

a) Maintenance b) Support c) Assistance

98) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is a woman whose job is to clean and tidy hotel bedrooms.

a) Lady's maid b) Housemaid c) Chambermaid

99) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is a group of customers or guests.

a) Clientage b) Clientele c) Patronage

100) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is a person employed to carry luggage, parcels, supplies, etc. at a hotel.

a) Door person b) Porter c) Supplier